

PRIVACY POLICY OF www.gonczylevente.hu

I. NAME OF THE CONTROLLER(S):

The RE/MAX Franchise, which includes:

- *CIVITAS Home Kft., represented by Levente Gönczy (1061 Budapest, Andrássy út 5., IV. floor), as the mandated advisor of RE/MAX Central*
- *All RE/MAX Franchise offices registered in Hungary that are actively engaged in real estate brokerage activities and have a valid agency agreement with Re/Max Hungary*

The members of the RE/MAX Franchise Network are considered to be joint controllers by virtue of an agreement between them, which means that they have jointly determined the purposes and means of the processing set out in this Privacy Policy.

The Data Controller's data management principles are in accordance with the applicable data protection legislation, in particular:

- *Act CXII of 2011 - on the Right to Informational Self-Determination and Freedom of Information (hereinafter: Infotv.)*
- *Act CVIII of 2001 - on certain aspects of electronic commerce services and information society services (in particular § 13/A)*
- *Act XC of 2005 on Freedom of Electronic Information*
- *Act C of 2003 on Electronic Communications*
- *Act CLV of 1997 on Consumer Protection*
- *Regulation (EU) 2016/679 of the European Parliament and of the Council, General Data Protection Regulation (GDPR).*

II. THE PURPOSES OF THE PROCESSING, THE LEGAL BASIS FOR THE PROCESSING, THE DATA PROCESSED, THE DATA SUBJECTS WHO HAVE ACCESS TO THEM

<i>Purpose of data processing</i>	<i>legal basis for processing</i>	<i>the scope of the data processed</i>	<i>Who has access to the data?</i>
<i>providing the client with a contracted real estate brokerage service</i>	<p>Article 6(1)(b) of the GDPR.</p> <p>- processing necessary for the performance of the contract</p>	<p>client's name, name at birth, address, mother's name, place of birth, e-mail address, telephone number, property details, parameters</p>	<p>A RE/MAX Franchise Network Franchise Partner or a real estate advisor who has a legal relationship with the Franchise Partner and who has a direct relationship with the customer may have access to the customer's personal data.</p>
<i>Sending customer satisfaction requests, questions to clarify customer needs by e-mail and/or telephone</i>	<p>Article 6(1)(a) of the GDPR.</p> <p>- voluntary consent of the data subject</p>	<p>name</p> <p>- e-mail address</p> <p>- telephone number</p> <p>- property parameters</p> <p>- answers to questions qualifying customer needs</p> <p>- answers to customer satisfaction questionnaire</p>	<p>-RE/MAX Hungary, as well as the Franchise Partner and its contracted real estate consultant who is in direct contact with the client</p>
<i>market research, market analysis, statistics</i>	<p>Article 6(1)(a) of the GDPR.</p> <p>- voluntary consent of the data subject</p>	<p>property details, data relating to the sale of the property (e.g. advertised price, sale price, etc.)</p>	<p>- RE/MAX Franchise network</p>

III.

DATA TRANSFER

The RE/MAX Franchise Network forwards customer data to the Anti-Money Laundering Information Office of the National Tax and Customs Administration in the cases specified in the Pmt.

IV.

THE DURATION OF THE PROCESSING

In the case of processing based on the voluntary consent of the customer, the duration of the processing is until the consent is withdrawn, but not longer than 2 years from the termination of the business relationship.

After that period, the controller shall not use the customer's data for the purpose for which consent was given.

V.

DATA PROCESSORS

Processors are natural or legal persons who process personal data relating to data subjects in the context of a contractual relationship with the Data Controller. RE/MAX Franchise Network uses a data processor for the processing of data. Processors do not take independent decisions and are only entitled to act in accordance with the contract concluded with each Data Controller and the instructions received.

For the services and processing referred to in this notice, the following persons may be data processors:

- In the performance of the RE/MAX Franchise Network's activities, other contributors, performance assistants (e.g., real estate consultants, office managers, administrative staff, loan broker subcontractors, appraisers) who are under contract with the RE/MAX Franchise Network.*

VI.

THE RIGHTS OF DATA SUBJECTS

Our customers have the right to request information at any time about the personal data processed by the RE/MAX Franchise Network concerning them, to request the correction of erroneous data, or, in case of changes, to request their modification.

Our customers may at any time prohibit the further use of their personal data for purposes for which the legal basis for the processing was their voluntary consent by sending a letter to the address of RE/MAX Hungary, the exclusive Hungarian owner of the franchise rights (HT Estates Kft., 1061 Budapest, Andrássy út 5. IV. floor.) or by sending an e-mail to info@remax.hu.

Our customers have the right to unsubscribe from receiving further newsletters and offers by clicking on the unsubscribe link at the bottom of the newsletters and offers we send out. Please note that if you wish to opt-out of receiving further email newsletters, offers or other communications from us, you must unsubscribe from all email addresses you have provided to us.

VII.

THE OBLIGATIONS OF THE CUSTOMER

The RE/MAX Franchise Network Franchise Partner who has a contract of assignment with the client is obliged to require the client to present the document proving the identity of the client in order to verify the identity of the client and to check the validity of the document and to make a copy of the document.

The Franchise Partner of the RE/MAX Franchise Network who has a contract of assignment with the client is also obliged to ensure that the data relating to the business relationship are up to date, as required by the Pmt. Therefore, the Client is obliged to inform the Franchise Partner of any changes in the data previously provided by him/her within five working days of becoming aware of such changes by presenting his/her official identity card and official proof of address.

VIII.

LEGAL REMEDIES

The customer may contact RE/MAX Franchise Network with any questions, comments or complaints regarding data management by sending an email to info@remax.hu or by sending a letter to HT ESTATES Kft. at 1061 Budapest, Andrássy út 5., 4th floor.

In the event of a complaint regarding the processing of his/her data, the customer may lodge a complaint with the National Authority for Data Protection and Freedom of Information or file a lawsuit with the competent court of his/her place of residence (domicile).